Notice for Primary Care, Community Referrers,
ARC Facilities & Midwives
Issued on 12 November 2026

Awanui Labs Nelson service disruption due to industrial action

Thursday 19 November – Friday 20 November 2026 (inclusive)

APEX Union have announced their members who work at Awanui Labs in the Northern, Central and South Island regions will take industrial action (strike) from **00:01 Thursday 19 November to 23:59 Friday 20 November 2026** (48 hours).

The strike is a full withdrawal of labour, which means APEX Union members who work in the laboratory, collection centres, and logistics and support staff (in some regions), will strike on these days.

Our priority is keeping our people and patients safe and maintaining essential laboratory services during the strike period.

Awanui respects the right of union members within our organisation to strike, and we understand these periods in the business can create a challenging environment.

We thank you for your continued understanding and support during this time.

Service changes in Nelson

Laboratory services will be severely restricted from **00:01 Thursday 19 November – 23:59 Friday 20 November 2026**

What community referrers need to know

Critically urgent testing only

- Only critically urgent specimens will be accepted during the industrial action period.
- **Do not collect or send routine specimens** during this time.
- Routine specimens received by the laboratory may not be processed.
- Please do not collect and hold specimens for processing after the industrial action. Where clinically appropriate, defer specimen collection until normal services resume.

Critically Urgent collection service: An urgent blood collection service will be available for practices that cannot provide their own collection between 0730- 1630 - please call 03 359 0900 to arrange

Courier services

Routine Awanui courier collections – UNAVAILABLE. Scheduled Awanui courier pickups will not operate on 19–20 November.

Urgent courier collections **– AVAILABLE** - An urgent courier service will be available for critically urgent specimens only between 0830 – 1700. Please call 03 359 0900 to arrange an urgent pick up.

External courier services: External courier services will continue. Please only send critically urgent requests, do not send any routine specimens in these bins as they will not be processed.

Other testing and clinics

Microbiology

Due to industrial action by APEX members, routine microbiology services across Awanui South Island laboratories will be disrupted from **Tuesday 17 - Tuesday 24 November (inclusive)**.

Non-urgent microbiology testing:

Non-urgent microbiology samples collected between Tuesday 17 and Tuesday 24 November (inclusive) will not be processed. Please defer collection of non-urgent microbiology samples until routine services resume.

Urgent microbiology testing:

To ensure all **urgent** microbiology samples can be identified please ensure the request form is clearly marked as urgent and full supporting clinical details are provided. Requests not meeting clinically urgent requirements may be declined.

Tests to be deferred to outside of these dates include requests for:

- **Genital swabs for BV/Candida**
- **Skin/Wound swab culture**
- **Sputum culture**
- **Throat swab culture**
- **Urine microscopy/culture**
- **Faecal tests (all)**
- **Mycology (skin/nails for fungi)**
- **MRSA / MDRO Screens**
- **Seminal Fluid for fertility or post-vasectomy analysis**

Important - Do not collect and hold samples:

Please do NOT collect and store or hold samples during this period for sending to the lab once routine services resume. These samples will not be processed.

Please restrict requests where clinically appropriate. Turnaround times will be affected by the industrial action.

The following services will not be available during the industrial action period:

- Allergy testing
- Venesection
- Paternity and DNA testing
- Fine needle aspiration (FNA) testing

HPV swabs, cervical screening samples, Chlamydia and Histology samples can continue to be collected and sent to the laboratory; however, we ask requesters to defer collection where clinically appropriate.

Collection centres: All Collection Centres and Home Visits will be unavailable during this period.

Nelson Collection Centres	
Collingwood Collection Centre	Closed
Nelson Hospital Collection Centre	Closed
Stoke Collection Centre	Closed
Richmond Collection Centre	Closed
Motueka Collection Centre	Closed
Home Visits	Unavailable

We appreciate the disruption this may cause and thank you for your understanding and support during this period.