

Awanui Labs—Auckland Key Contacts

Lab Services		(09) 574 7399
Results	Press '1'	24 hours/7 days per week
Courier	Press '2'	24 hours/7 days per week
Home Visits	Email: Auk.home.visits@awanuilabs.co.nz (preferred) If the home visit cannot be booked for the date requested Home Visits staff will contact the referrer to arrange an alternative date. Phone enquiries to 574 7399	Press '3' Mon-Fri: 8:00am to 6:00pm Sat: 8:00am to 12:00pm
Special Test Bookings		Press '4' Mon-Fri 8:00am to 6:00pm
Other Enquiries		Hold the line Mon-Fri 7:00am to 11pm Sat-Sun 8:00am to 7:00pm
Add on tests	Requests for add on tests can be emailed to: Call.centre@awanuilabs.co.nz	Note: some add on tests may require pathologists approval.
Request forms	Requests forms can be emailed to auk.request.forms@awanuilabs.co.nz Please include the NHI number and preferred centre in the subject line.	
eOrders Helpline	Email: helpdesk@eorder.co.nz	0508 37 37 83
Dedicated line for practitioners to access all results (24/7)		(09) 574 7398
To enquire about consumables orders		Press '2' Mon–Fri 07:00am to 3:30pm

Pathologists:

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Chemical Pathologists

Haematologists

Microbiologists

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Feedback and complaints: auk.feedback@awanuilabs.co.nz

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Anatomic Pathology Service
Mount Wellington

The contact number for all enquiries related to Anatomic Pathology Mt Wellington is: (09) 302 0516



Awanui
Labs
Northern